附件

2018年一季度平江县12345公众服务热线综合评价情况（部门考核）

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **部门名称** | **应办理数** | **办理数** | **办结率** | **按期办理数** | **按期办结率** | **超期办理数** | **返工数** | **返工率** | **延期数** | **延期率** | **综 合**  **指标值** | **等级评价** |
| 平江县人力资源和社会保障局 | 212 | 194 | 91.51% | 58 | 27.36% | 136 | 1 | 0.47% | 5 | 2.36% | 75.6 | D |
| 平江县市场和质量监督管理局 | 170 | 166 | 97.65% | 72 | 42.35% | 94 | 0 | 0% | 26 | 15.29% | 82 | C |
| 伍市镇 | 123 | 115 | 93.5% | 64 | 52.03% | 51 | 1 | 0.81% | 1 | 0.81% | 83.5 | C |
| 瓮江镇 | 85 | 83 | 97.65% | 76 | 89.41% | 7 | 4 | 4.71% | 0 | 0% | 95.2 | A |
| 南江镇 | 108 | 104 | 96.3% | 48 | 44.44% | 56 | 1 | 0.93% | 2 | 1.85% | 82 | C |
| 虹桥镇 | 89 | 88 | 98.88% | 85 | 95.51% | 3 | 2 | 2.25% | 1 | 1.12% | 97.9 | A |
| 梅仙镇 | 97 | 97 | 100% | 60 | 61.86% | 37 | 0 | 0% | 0 | 0% | 88.6 | C |
| 长寿镇 | 73 | 73 | 100% | 73 | 100% | 0 | 0 | 0% | 0 | 0% | 100 | A |
| 三阳乡 | 60 | 57 | 95% | 32 | 53.33% | 25 | 0 | 0% | 2 | 3.33% | 84.5 | C |
| 浯口镇 | 55 | 55 | 100% | 40 | 72.73% | 15 | 1 | 1.82% | 0 | 0% | 91.5 | B |
| 龙门镇 | 67 | 67 | 100% | 67 | 100% | 0 | 0 | 0% | 0 | 0% | 100 | A |
| 加义镇 | 43 | 43 | 100% | 28 | 65.12% | 15 | 1 | 2.33% | 2 | 4.65% | 89.1 | C |
| 安定镇 | 43 | 40 | 93.02% | 20 | 46.51% | 20 | 3 | 6.98% | 0 | 0% | 80.5 | C |
| **部门名称** | **应办理数** | **办理数** | **办结率** | **按期办理数** | **按期办结率** | **超期办理数** | **返工数** | **返工率** | **延期数** | **延期率** | **综 合**  **指标值** | **等级评价** |
| 平江县交警大队 | 47 | 46 | 97.87% | 30 | 63.83% | 16 | 0 | 0% | 0 | 0% | 88.5 | C |
| 三市镇 | 43 | 43 | 100% | 35 | 81.4% | 8 | 0 | 0% | 1 | 2.33% | 94.4 | B |
| 余坪镇 | 42 | 42 | 100% | 10 | 23.81% | 32 | 0 | 0% | 2 | 4.76% | 77.1 | D |
| 童市镇 | 36 | 36 | 100% | 31 | 86.11% | 5 | 1 | 2.78% | 0 | 0% | 95.3 | A |
| 三墩乡 | 39 | 34 | 87.18% | 14 | 35.9% | 20 | 0 | 0% | 3 | 7.69% | 76.9 | D |
| 城关镇 | 24 | 20 | 83.33% | 9 | 37.5% | 11 | 0 | 0% | 9 | 37.5% | 76.2 | D |
| 平江县城管局 | 35 | 35 | 100% | 31 | 88.57% | 4 | 2 | 5.71% | 0 | 0% | 95.4 | A |
| 平江县交通局 | 28 | 27 | 96.43% | 12 | 42.86% | 15 | 0 | 0% | 0 | 0% | 81.8 | C |
| 石牛寨镇 | 38 | 38 | 100% | 31 | 81.58% | 7 | 0 | 0% | 0 | 0% | 94.5 | B |
| 岑川镇 | 26 | 26 | 100% | 19 | 73.08% | 7 | 0 | 0% | 0 | 0% | 91.9 | B |
| 平江县教育局 | 28 | 28 | 100% | 24 | 85.71% | 4 | 0 | 0% | 0 | 0% | 95.7 | A |
| 板江乡 | 26 | 25 | 96.15% | 16 | 61.54% | 9 | 2 | 7.69% | 2 | 7.69% | 85.8 | C |
| 大洲乡 | 23 | 23 | 100% | 23 | 100% | 0 | 0 | 0% | 0 | 0% | 100 | A |
| 平江县公安局 | 22 | 18 | 81.82% | 6 | 73.27% | 12 | 2 | 9.09% | 1 | 0% | 90.9 | B |
| 平江县广播电视局 | 22 | 22 | 100% | 9 | 40.91% | 13 | 0 | 0% | 0 | 0% | 82.3 | C |
| 福寿山镇 | 12 | 12 | 100% | 9 | 75% | 3 | 0 | 0% | 0 | 0% | 92.5 | B |
| **部门名称** | **应办理数** | **办理数** | **办结率** | **按期办理数** | **按期办结率** | **超期办理数** | **返工数** | **返工率** | **延期数** | **延期率** | **综 合**  **指标值** | **等级评价** |
| 平江县物价局 | 22 | 22 | 100% | 22 | 100% | 0 | 0 | 0% | 0 | 0% | 100 | A |
| 向家镇 | 12 | 10 | 83.33% | 7 | 58.33% | 3 | 0 | 0% | 1 | 8.33% | 82.5 | C |
| 上塔市镇 | 11 | 11 | 100% | 0 | 0% | 11 | 0 | 0% | 0 | 0% | 70 | D |
| 木金乡 | 12 | 12 | 100% | 4 | 33.33% | 8 | 0 | 0% | 0 | 0% | 80 | C |
| 平江县旅游局 | 10 | 10 | 100% | 4 | 40% | 6 | 0 | 0% | 1 | 10% | 82 | C |
| 平江人民医院 | 8 | 8 | 100% | 3 | 37.5% | 5 | 0 | 0% | 0 | 0% | 81.3 | C |
| 平江县国土资源局 | 6 | 5 | 83.33% | 2 | 33.33% | 3 | 0 | 0% | 0 | 0% | 75 | D |
| 平江县房产局 | 7 | 7 | 100% | 7 | 100% | 0 | 0 | 0% | 1 | 14.29% | 100 | A |
| 平江县环保局 | 12 | 12 | 100% | 11 | 91.67% | 1 | 0 | 0% | 0 | 0% | 97.5 | A |
| 平江县民政局 | 6 | 6 | 100% | 5 | 83.33% | 1 | 0 | 0% | 0 | 0% | 95 | A |
| 平江县卫计生局 | 5 | 5 | 100% | 1 | 90% | 1 | 0 | 0% | 0 | 0% | 95 | A |
| 平江工业园区 | 2 | 2 | 100% | 2 | 100% | 0 | 0 | 0% | 0 | 0% | 100 | A |